



# MOREFIELD

## communications

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### Morefield @ a glance

We help organizations make smart technology decisions. We thrive on solving unique challenges for customers, large and small. We deliver the latest innovations from the world's top manufacturers.

The experience and skill-set of our 100+ professionals are unmatched in the region. The financial stability of our 65-year-old, family-owned business adds value to your technology investment.

Our geographic approach to account support ensures speedy response time and a consistent, dedicated team supporting your organization.

### Big city expertise - regional values - over 6,000 satisfied customers

You have many choices when selecting a technology partner. That's why we emphasize more than just our skill and experience.

What makes Morefield different? The dedication to client satisfaction delivered by our team each and every day.

We're a nimble, local company that delivers rapid reaction, quick turn-around times and speedy support. Our conservative financial management ensures low overhead costs.

### What you can expect

As a Morefield customer you can expect the very best outcome on every project, large or small.

You can expect efficient, friendly support and superior, cost-effective designs. All projects will be completed on time and on budget.

### Networking

Our expertise in routing, switching, wireless and security has made us an industry leader in LAN and WAN design and support.

You can trust our certified engineers to provide cost-effective network design and expert network support. Our world-class partners include **Adtran**, **Cisco** and **Microsoft**.

### IP telephone systems

We began selling business telephone systems in 1971.

We deliver the power of IP voice solutions to cut costs, improve productivity and connect people and content, anytime, anywhere over any device.

**Unified communications** combines telephony, instant messaging, video, email, voicemail and more into a single, unified system.

Small and medium size businesses can have the same access to advanced VoIP systems as their larger counterparts with our solutions designed for smaller organizations.

We design and support integrated **Contact Center** solutions that deliver the strategic customer communication you need.

Our **wireless mobility** solutions connect your mobile workers to your customers, colleagues and network just as though they were at their desks.

Because one telephone system does not fit all organizations, we design our IP voice solutions on platforms from multiple manufacturers. Our world-class partners include **Allworx**, **Avaya**, **Cisco**, **Iwatsu** and **ShoreTel**.

## IT solutions

We provide **remote and onsite IT support**, network monitoring and remote management of workstations, servers, websites, firewalls, routers and more.

Reliable performance and predictable expense are guaranteed with a **Morefield IT Support Plan**. We work with your existing IT team or serve as your stand-alone virtual IT department.

Our **network monitoring** service keeps expert eyes on your servers, routers, switches, workstations, firewalls, IP phone systems and more. We proactively react to network events, frequently preventing problems before they disrupt your business.

Our world-class partners for IT solutions include **Barracuda Networks, Cisco, HP, Kaspersky Lab, Microsoft, RIM Blackberry** and **VMware**.

## Managed services

Without proper tools and trained personnel to monitor, manage and maintain your routers, firewalls, switches and circuits, network downtime and unsecured data can threaten your bottom line. We protect your core applications and the data critical to your business with **managed networking** services.

We proactively reduce the risk of your IP voice service failing, while providing an advanced level of service and support, with our **managed IP voice** services.

## Audio video solutions

Our talented engineers design and support a wide array of audio and video systems for board rooms, schools, worship centers and other facilities.

Our **pro audio** systems are designed for both richness of music and clarity of the spoken word. A vivid impression is made by **video projection** of images and live video.

All our audio video solutions are easy-to-operate through our use of **integrated control systems**.

Reduce travel expense and downtime with **video conferencing**. We can help you find the right solution for your organization, including **high definition** resolution.

**Digital signage** grabs people's attention in lobbies, entrances and waiting rooms. We design easy-to-use video display systems.

The world-class manufacturers we partner with for audio video solutions include **AMX, Crown Audio, Extron, JBL Professional, Polycom** and **Sanyo**.

## Security solutions

We have designed and supported systems to enhance physical security since 1945.

Our **access control** systems ensure entry is denied to persons who should not be in your building or have access to particular areas.

An effective deterrent against crime is **video surveillance**. We offer **IP video** for networked video surveillance and digital recording. **High definition** video is useful where clear, sharp images are required.

We partner with **Arecont Vision, Bosch, Exaccq Technologies** and **Identicard** for our security solutions.

## Design, installation and support

Applications drive the **design** of technology solutions. We help you define the challenges and set priorities through meetings that identify your needs.

Our accurate estimating ensures no surprises later. Our professional, certified design team remains accessible and keeps you informed.

We efficiently **install, configure and program** all hardware and software specified in your technology project.

Our friendly, professional team members provide dedicated attention to every aspect of the installation.

An accessible project manager anticipates needs, keeps you informed, coordinates work with your other vendors and provides a single point of contact.

The **Morefield support team** is available 24 X 7 for on-demand support of all technologies we sell.

Our geographic approach to account support ensures speedy response time and a consistent, dedicated team supporting your organization.

Logging in to our **customer portal** is the fastest, most convenient way to request Morefield support.

**End-user training** is an essential part of every solution. Training is customized to meet your organization's needs.



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